



Bed & Breakfast - Booking Guide

1.) How much are the rooms? How many people can stay?

| | Price | Pax | Maximum Pax | Special Case |
|--------------|-------|-----|-------------|--------------|
| Kubo 1 Suite | 9000+ | 4 | 5 | *6 |
| Kubo 2 Suite | 6000+ | 2 | 2 | *3 |
| Kubo 2 Room | 5000+ | 2 | 2 | **4 |
| Balcony Room | 5000+ | 2 | 2 | *3 |
| TOTAL | | | 11 | 16 |

* **Special case** - for an additional child

** **Special case** - if you book both Kubo 2 Room and Kubo 2 Suite

2.) Can we exceed the maximum number of people?

Only in the specific special cases listed above. Otherwise, no, sorry. Because we want every guest to be very comfortable, we limit the number of people in each room.

3.) Is there a charge for extra person?

Yes, we charge Php1000 for each extra person. Children below 3 years old are free.

4.) Is breakfast included?

Yes, breakfast is included.

5.) What about lunch and dinner?

Guests can order lunch and dinner in advance. It cost Php600-800 per person, and Php300 for kiddie meal (10 years and below). These meals must be ordered in 24 hours in advance.

6.) Can we bring our own food?

Please feel free to bring your own chips and mineral water. All other outside food is not allowed.

7.) Do you sell alcohol, do you have a corkage fee?

We sell beer and wine. If you bring your own alcohol, we charge corkage of Php300/bottle.

8.) Are the rooms air-conditioned? Yes, all of our rooms are air-conditioned.

9.) Do you have a pool? Yes, we have a small plunge pool located in between Kubo 1 and Kubo 2. All of our guests are welcome to use it. The pool is not heated. We do not have a lifeguard, so we advise adult supervision at all times.

10.) Do you provide cots for babies? No, please bring these with you, if required.

11.) We are bringing a driver with us. Do you provide staff accommodation? Yes. We have a staff house on the property. We charge Php500 for bed and breakfast for your staff.

12.) How do I book the rooms? Please book our rooms via [Airbnb](#).

13.) Can I just book directly? We prefer if you book via Airbnb. They automated the booking process, simplify payment and provide insurance for your stay with us.

14.) We are a big group. What rooms do you suggest that we book? Please let us know how many you are and we will let you know the options.

15.) How do I book using the “Narra Hill Tagaytay” listing? Just make a reservation using the “Narra Hill Tagaytay” listing on Airbnb, and enter the number of people in your group. We will message you back to discuss the best way to arrange your group before making the reservation final.

16.) Do you provide safes in the rooms? Yes, we provide safes in every room. Please use them for your valuables. Narra Hill will not be held responsible for any lost items.

17.) What is your Lost and Found Policy? We hold all found items for 90 days. We can forward you the items via LBC. Shipping charges apply. Narra Hill will not be held responsible for any lost items.

18.) Do you allow smoking? Yes, you may smoke in outdoor areas at Narra Hill. Smoking in the rooms (including open areas of the Kubos) is not permitted. We have a fine of Php2,000 for every incident.

19.) Can I invite non-registered guests to my room? No, non-registered guests are not allowed to enter the property.

20.) Supervision of Children – Children must be supervised at all times, especially when using the pool.

21.) Right of Refusal - Narra Hill reserves the right to refuse entry to the property for any person for any reason (e.g. if a guest appears to be under the influence of drugs/alcohol or is acting aggressively).

Thanks for reading! Hope to be able to host you!